



Dear Member,

### **THE START TO A RETURN TO NORMAL IS IN SIGHT!**

It gives me pleasure to write to you with so much abundant positive news! With the vaccination of the nation being rolled out at great speed, the virus infection and hospital admissions relating to Covid currently reducing, the negativity and uncertainty surrounding 'Brexit' coming to an end etc. I'm sure all of you are looking forward to a more certain and settled time this year.

The last year for many has been challenging, anxious and sometimes depressing. The loss of relatives and friends to the virus has been so sad, I personally will always remember 2020 as a year of reflection, loss and much worry. It was also a time to re-evaluate what we offer to members and guests at Pavenham Park Golf Club.

When my family first started to build the club and course back in 1992 our aims were simple. At the time golf clubs were viewed as mainly only for the perceived elite and were mostly considered to be unwelcoming and stuffy! We wanted to challenge this perception and to offer golfers a friendlier environment together with excellent customer service. We also wanted to offer an interesting, challenging and well conditioned course.



Some 29 years later our ethos and values still remain the same. I hope you find our service to you as a member to be accommodating, friendly and helpful at all times.

Our intentions regarding developing and progressing the golf course is evident with new teeing grounds, bunkers, water features etc being added every year. We are looking forward to presenting you with some new on course features upon reopening!

Last year saw a massive financial loss within our normally active bar and catering area. This was counteracted by a considerable increase in golfers joining the club. As we reopen the golf club it gives me pleasure to report that membership is now near full.

The bulk of the clubs new members joined in April and May last year and it will be at this time that new members will be invited from a waiting list, if an existing member decides not to renew. We will also be reintroducing a joining fee to all future members - such is the demand! We thank you for helping Pavenham Park Golf Club get to this stage. Your golf club is currently ranked number one in the county for its overall experience (Golf Shake independent review site) and I truly believe it is your contribution and support that has helped us achieve this status.

When the club reopens its gates at 7am on March 29<sup>th</sup> we are anticipating a large demand from members wishing to play after being 'cooped' up for so long!

So in order to ensure an opportunity to all members to have a game we will be permitting 9 hole bookings only for the first two weeks of play. This allows us to use both the 1<sup>st</sup> and 10<sup>th</sup> tees as starting points thus maximising the tee times available. As before there may be the opportunity to carry on and play a full 18 hole if there is availability on the tee after you complete your initial 9 holes. As before we are also restricting the number of 9 holes you may book in advance. This doesn't mean you cannot play more than your allocated quota. Please phone up on the day you wish additional play to check availability.

## **BOOKING PROCEDURE**

### **MIDWEEK TIMES**

29th March 2021 to 2nd April 2021

5th April 2021 to 9th April 2021

- Members only permitted to play (no guests or visitors)
- Members may book up to 4 x 9 hole rounds in advance. Only one 9 hole booking per day permitted. NB: you may carry on to play 18 holes if there is availability. Please check with the reception on completion of your 9 holes.
- All members names must be provided upon booking. one member may book in up to another 3 members on their tee time.
- 4 ball bookings will be welcomed. Please be advised that if you book as a 1, 2 or 3 ball then you may well be joined up. It is therefore essential that you call the reception in advance if your booking arrangements alter. In the past we have been presented with the challenge of trying to accommodate a change to a members booking without prior notification. For example, a member books a 2 ball and then turns up with a 3 ball, when reception has joined up the original 2 ball booking with another 2 ball!

Operating the tee and tee reservations will be very challenging during those first few weeks and we plead with you to help the reception team by abiding by those procedures as much as possible.

Initially Midweek tee time bookings will be open for the period of Monday 29th March to Friday 2nd April.

### **WEEKEND TIMES**

3rd / 4th April 2021

10th / 11th April 2021

All the midweek procedures will apply with the following changes:

- Members may only book 1 x 9 hole round in advance. NB: you may carry on to play 18 holes if there is availability. Check with reception after initial 9 holes.
- Weekend bookings to open one week in advance.

### **RECEPTION OPENING TIMES PRIOR TO THE 29th MARCH**

Please note that we will be opening for tee bookings as from Monday 15<sup>th</sup> March. You will only be invited to book a tee time for the first week of opening. To confirm, from Monday 15<sup>th</sup> we will be taking bookings for the period of Monday 29th March to Friday 2nd April.

The phone line will obviously be busy initially and to help with bookings, we are opening the reception desk everyday from 15th March. Bookings for the week commencing 5th April will open on Monday 22nd March.



## RECEPTION OPENING HOURS - 15th MARCH TO 28th MARCH

Monday - Friday 10am - 2pm

Saturday / Sunday 10am - 1pm

## MIDWEEK TEE TIMES AFTER 1PM - PREBOOK VIA EMAIL

All golf clubs peak times of play are normally from when the golf club opens until early afternoon. After this time the golf course tends to go a bit quieter. If you wish to reserve a tee time for play from 1pm onwards during the week then we invite you to email the club at [proshop@pavenhampark.com](mailto:proshop@pavenhampark.com). Please request the day and time you wish to play, together with your playing partners names via email. Please note that your tee booking is only confirmed when you receive a confirmation back from the club. Please call the reception if you have not received confirmation. We will not be acknowledging any emails regarding pre-booking midweek tee times after 1pm until the reception desk opens at 10 am on each day. Any emails sent before this time will be disregarded. All other booking procedure rules apply when pre-booking after 1pm midweek times. We are not offering pre-booking tee times via email for weekend play. The option of pre-booking midweek tee times via email will not be offered after 9th April 2021.

**PLEASE NOTE THAT THE GOLF CLUB WILL REMAIN CLOSED UNTIL MARCH 29th. CONTACT CAN ONLY BE MADE BY TELEPHONE OR EMAIL. PLEASE DO NOT VISIT THE GOLF CLUB UNTIL WE REOPEN ON 29th MARCH 2021.**

## FINALLY

I urge you to reread the details contained within this email! As a summary please see the table below:

PLAYING DATE	BOOKING SHEET OPENS	NO. OF HOLES	PHONE LINE OPEN
Monday 29th March	Monday 15th March	9 Holes	10am to 2pm
Tuesday 30th March	Monday 15th March	9 Holes	10am to 2pm
Wednesday 31st March	Monday 15th March	9 Holes	10am to 2pm
Thursday 1st April	Monday 15th March	9 Holes	10am to 2pm
Friday 2nd April	Monday 15th March	9 Holes	10am to 2pm
Saturday 3rd April	Saturday 27th March	9 Holes	10am to 1pm
Sunday 4th April	Sunday 28th March	9 Holes	10am to 1pm
Monday 5th April	Monday 22nd March	9 Holes	10am to 2pm
Tuesday 6th April	Tuesday 23rd March	9 Holes	10am to 2pm
Wednesday 7th April	Wednesday 24th March	9 Holes	10am to 2pm
Thursday 8th April	Thursday 25th March	9 Holes	10am to 2pm
Friday 9th April	Friday 26th March	9 Holes	10am to 2pm
Saturday 10th April	Saturday 3rd April	9 Holes	6am to 5pm
Sunday 11th April	Sunday 4th April	9 Holes	6am to 5pm
Monday 12th April	Monday 29th March	18 Holes	7am to 5pm
Tuesday 13th April	Tuesday 30th March	18 Holes	7am to 5pm

I'm sorry if the procedures listed seem 'long winded' to read but we are trying to ensure as smooth an operation on reopening as possible. Upon reopening Pavenham Park, along with every other golf club, will be extremely busy! Playing as a 4 ball your round may take a little longer than normal due to the number of members wanting to 'get out'. This will settle back down to normal after the initial rush.

We plan on returning to offering you the opportunity to pre-book 18 holes after the first fortnight of booking (first 18 holes prebooking opens on 29th March for 12th April 2021). Your cooperation regarding bookings really does help the club run smoothly. We very much appreciate the majority of members who

have adhered to the tee time booking policies we have had to create during the pandemic. To the very small minority who try to 'bend' or 'resist' against what we ask, we plead please don't!

Remember when your round is taking a little longer on the course than you wish, it is surely only a small irritant to be in the company of your friends and in the lovely fresh air on the counties premier golf course compared to being indoors!

After the storm comes a rainbow! On behalf of all the staff at Pavenham Park I convey that we are sincerely looking forward to your return and making 'your rainbow' as enjoyable as possible.

Warmest wishes,

*Zac*

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Pavenham Park Golf Club

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